

Quality Improvement (QI) Activity is an essential part of every-day practice for dentists and their teams. There are several suitable options available for QI Activity in primary dental care. Other healthcare settings have been using a systematic method based on the Model for Improvement which is new to dentistry. To enable dental teams to explore this method they would need to have some basic knowledge and skills of these QI tools.

The memorandum to the letter from the interim Chief Dental Officer [PCA\(D\)\(2019\)10](#) includes an expectation that all dental team members should undertake four QI eLearning modules to enable them to apply this different approach to support improvement in their practices.

Information and further reading about Quality Improvement can be accessed on the **QI Zone** of **TURAS Learn**.
<https://learn.nes.nhs.scot/741/quality-improvement-zone>

The four eLearning modules covering aspects of QI methodology are also available on the QI Zone.

Setting up a TURAS Learn account is required to access these. **To register**, go to: <https://learn.nes.nhs.scot/>

Click on Register to enter your details and create a password. The Sector for General Dental Practice teams will be “Dental Practices in Scotland”. Those working in the PDS should choose “NHS Boards in Scotland. Select your HB area, “Dentistry” and your role from the drop-down lists. Then click “Create”.

To access the modules, follow this link:

<https://learn.nes.nhs.scot/3870/quality-improvement-zone/elearning>

N.B. You must be logged into your account on TURAS Learn to access these modules.

The QI eLearning modules are:

Measurement for improvement

Understanding your system

Developing your aims and change ideas

Testing your change ideas

These modules are recommended for **all members of the dental team**. It is important that QI should involve the whole dental team. Each module will take approximately 30 minutes to complete. On completion of the 4 modules, members of the dental team will be able to download certificates providing 2 hours of verifiable CPD in total. This learning activity will fulfil GDC Development Outcomes B and C.