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NHS Scotland Pharmaceutical ‘Specials’ Service (PSS)

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|  |  | James Arrott Drive  Ninewells Hospital  Dundee  DD2 1UB  3rd June 2021 |

Dear Dental Practitioner

**Supply problem with Emergency Dental Boxes**

As you are aware there have been problems with the supply of emergency dental kits from ourselves recently. This has been due to lack of availability of Midazolam Oromucosal Solution. We have been in discussion with the deputy Chief Dental Officer over options for the continued supply. Whilst we believed that the problem was resolved by changing the Midazolam supplier, the alternative preparation, Buccolam 2.5mg, has now also been identified as a problem due to it being short dated.

**For boxes expired on the 30th April 2021**

Following the latest discussion between ourselves and Gavin Mclellan, Deputy CDO, we reviewed the contents of the boxes which expired on the 30th April 2021. We identified that the Adrenaline 1:1000 ampoules dictated the shelf life of the box. It has been proposed that PSS will offer to send out a replacement box of 10 ampoules for the nominal sum of £5.00 to prolong the shelf of the drug box until the end of July 2021. At this point longer dated stock of Buccolam 2.5mg should be available. If you wish to take advantage of this option, please confirm by email that this proposal is suitable to yourself? Could you please confirm in the email; the name and address of the dental practice, the lead dentist and their GDC number.

**For boxes expiring before 30th April 2021 or new customers**

For those practices that are coming to us as new customer for practices that have a box expiring before the 30th April 2021 who have orders with us, we are currently unable to offer boxes with a shelf life of longer than February 2022. Can you please confirm by email that this is acceptable? Could you please confirm in the email; the name and address of the dental practice, the lead dentist and their GDC number.

We will not be in a position to accept boxes back for credit once shipped.

Emails regarding either proposal should be sent to [tay.pssoffice@nhs.scot](mailto:tay.pssoffice@nhs.scot).

Apologies for this inconvenience.

Regards,

Simon Bath

Production Manager